

# **Pembroke Regional Hospital Accredited with Exemplary Standing**

**FOR IMMEDIATE RELEASE  
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**PEMBROKE – Pembroke Regional Hospital has been *Accredited with Exemplary Standing* by Accreditation Canada, an independent, not-for-profit organization that sets standards for quality and safety in healthcare and accredits health organizations in Canada and around the world.**

***Exemplary Standing* is the highest rating possible and is awarded to organizations that go above and beyond the requirements and demonstrate excellence in patient care and quality improvement.**

**As part of the accreditation survey, the Pembroke Regional Hospital underwent a rigorous evaluation process. Following a comprehensive self-assessment, a team of four external peer surveyors conducted a four day on-site visit in September during which they assessed the leadership, governance, clinical programs and services at PRH against Accreditation Canada's national standards for quality and safety.**

**"It's been a remarkable accreditation journey this time and it has really been because we took a different approach from what we've done in the past," said PRH President and CEO Pierre Noel.**

**"Together we really approached the accreditation process through a continuous quality improvement lens rather than from a standpoint of compliance. Instead of focusing on achieving an award, we all focused on engaging with one another, relentlessly pursuing improvement opportunities, celebrating our successes and then looking for new improvement opportunities."**

**According to the final report, PRH met 99.2% of the nearly 1,800 standards and fully met all of the Required Organizational Practices - essential practices that must be in place in order to keep patients safe and minimize risks.**

**The report noted that the "Pembroke Regional Hospital staff are knowledgeable, professional and committed to providing high quality care to their community. They have embraced quality improvement and the accreditation process as part of their ongoing quality journey to ensure patient and family-centred care is delivered in alignment with their strategic goals."**

**Mr. Noel attributed the success of the accreditation process to the ongoing hard work and commitment of many people – all of the hospital staff, the leadership team, Board members, physicians and volunteers.**

**"We received an abundance of praise from Accreditation Canada for the people and the care we deliver here at PRH and while I've known for some time that this is an exceptional place, this really proves it" he said.**

**FOR MORE INFORMATION, PLEASE CONTACT:  
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